

Request for declining an unpaid order (decline.do)

The request used for declining an incomplete order is `decline.do`. After successful execution of this request, the order is transferred to the **Reversed** state.

In this document, the following data type conventions are used when describing request and response parameters:

- A<n> - a sequence of Latin letters of length <n>;
- A..<n> - a sequence of Latin letters with a length not exceeding <n>;
- N<n> - a sequence of digits of length <n>;
- N..<n> - a sequence of digits with a length not exceeding <n>;
- AN<n> - a sequence of Latin letters and numbers of fixed length <n>;
- AN..<n> - a sequence of Latin letters and numbers with a length not exceeding <n>;
- ANS<n> - a sequence of Latin letters, numbers and characters of fixed length <n>
- ANS..<n> - a sequence of Latin letters, numbers and characters with a length not exceeding <n>;
- UTC - date and time, in this case: the date must be passed without specifying the time zone, Moscow time, for the SOAP protocol, the standard encoding `xs:dateTime` is used.

Request parameters

The request parameters are given in table below.

Name	Type	Mandatory	Description
userName	AN..30	Yes	Login of the service account of the merchant. If login and password are used for authentication during token registration, then the token parameter does not need to be passed.
password	AN..30	Yes	Merchant's service account password. If login and password are used for authentication during token registration, then the token parameter does not need to be passed.
merchantLogin	ANS..255	No	Specify the merchant name for which you want to decline the order. This can be either the main merchant's username or the child merchant's username.
language	A2	No	Language in the ISO 639-1 encoding. If the language is not specified, the default language defined in the store settings is used.
orderId	ANS36	orderId or orderNumber must be specified	Identifier of the order in the payment system. It is unique within the system. Missing if order registration failed due to an error detailed in <code>ErrorCode</code> .

Name	Type	Mandatory	Description
orderNumber	ANS..32	orderId or orderNumber must be specified	Order number in the store system.

Response parameters

The response parameters are given in table below.

Name	Type	Mandatory	Description
errorCode	ANS..3	Yes	Error code. Can be missing if the result has not caused an error.
errorMessage	AN..512	Yes	Error description in the language passed in the language parameter in the request.
userMessage	ANS..512	No	A message to the user describing the result code.

Error codes

Error code	Error text
8	The order is in a status that is not suitable for this action
8	The current user does not have access to the specified order
8	The merchant does not have access to the specified order or the order does not exist
8	Order parameters [orderNumber] or [orderId] not set
8	User does not have permission to decline orders

Examples

POST request example

```
https://server_and_context/rest/decline.do?userName=username&password=password&orderId=8cf0409e-857e-7f95-8ab1-b6810009d884&merchantLogin=merch_test418&language=ru&orderNumber=12345678
```

Пример ответа

```
{"errorCode": "0", "errorMessage": "Success"}
```